



**Las Vegas TGA Part A Program  
Clarifying Statement  
Eligibility Guidelines, Quality Management  
Performance Measures and Indicators and Out of Care Definition**

**Eligibility and Quality Management**

The Las Vegas TGA Part A eligibility guidelines and associated documents are the requirements for an individual to be deemed Part A eligible. Once all documents required on the Ryan White Part A Eligibility Guidelines and Data Entry Procedure, updated 2/28/2014, are accounted for, an individual is Part A eligible for all available Part A services in the Las Vegas TGA funded by the Ryan White Planning Council. In addition, according to HRSA/HAB Policy Notice 10-02 *Eligible Individuals & Allowable Uses of Funds for Discretely Defined Categories of Services*, “Ryan White HIV/AIDS Program funds are intended to support only the HIV-related needs of eligible individuals. Grantees and funded contractors must be able to make an explicit connection between any service supported with Ryan White HIV/AIDS Program funds and the intended recipient's HIV status, or care-giving relationship to a person with HIV/AIDS.”

The Las Vegas TGA Clinical Quality Management program sets performance measures each grant year based on Public Health Service guidelines, HRSA funded National Quality Center guidelines, quality improvement projects identified by the Las Vegas TGA Continuous Organizational Review and Evaluation (CORE) Team and the Las Vegas TGA Annual Quality Plan. These performance measures include indicators that each funded Ryan White provider strives to meet. Performance indicators quantitatively show important aspects about services in the Las Vegas TGA, and the processes used to deliver them. They are a tool to assist in understanding, managing, and improving what Ryan White funded organizations do. Performance indicators demonstrate:

- How well we are doing,
- If we are meeting our goals,
- If our customers are satisfied,
- If and where improvements are necessary, and
- If our processes are in statistical control.

An individual's eligibility status should not be dependent on the quality management performance measures and/or indicators. While the Las Vegas TGA expects each Ryan White provider to strive to attain the target percentage set for each performance indicator, denying eligibility based on performance measures and/or indicators is not allowed.



Clients are eligible for Part A services when the following paperwork is received:

- Proof of Identification
- Proof of Diagnosis
- Proof of Residency
- Proof of Income
- Proof of Household
- Asset Verification
- Medical Insurance Status
- Applicable Miscellaneous Provisions

Current labs (CD4 T-cell and/or Viral Load) are not a Ryan White Part A eligibility requirement. As such, eligibility staff will not deny Ryan White Part A eligibility because of an individual's lack of this paperwork/activity. Case Managers in Intensive Medical Case Management – Medical and Social/ Medical Case Management/Non-Medical Case Management divisions should work more closely with these clients to ensure they engage in medical care as soon as possible.

#### **Medical Case Management and Non-Medical Case Management**

In addition, Case Managers in Intensive Medical Case Management – Medical and Social/ Medical Case Management/Non-Medical Case Management divisions will work with all clients to develop an individualized service plan that meets Public Health Service Guidelines and/or Clinical Quality Management Performance Measures. This includes all case managers utilizing resources and services funded through the Ryan White Part A, B and C programs and other Non-Ryan White assistance programs in the Las Vegas TGA.

#### **Out of Care**

HRSA/HAB defines Out of Care as not receiving a medical service (including a lab test) in the last 365 days. Clients who meet this definition will be referred to Early Intervention Services managed by the Southern Nevada Health District to participate in the Find, Assess, Stabilize and Treat program.